

RAJASTHAN STATE GANGANAGAR SUGAR MILLS LIMITED

4th Floor, Nehru Sahkar Bhawan, Bhawani Singh Road, Jaipur -302006

Tel. No. : 0141-2740475 Email: itcell.rsgsm@rajasthan.gov.in

NOTICE INVITING LIMITED BIDS

NIB No. RSGSM/ITCELL/CCTV/CAMC/2020-21/

Date 14/10/2020

Sealed limited bids are invited for CAMC of IP Based CCTV Camera system installed at Sugar Factory, Sriganganagar on urgent basis by **21/10/2020 till 12.00 p.m.** at Head Office, Rajasthan State Ganganagar Sugar Mills Ltd, Jaipur. The received bids will be opened on the same day i.e. **21/10/2020 at 3.00 p.m.** interested bidders may submit their bid in two envelopes firming them as "Technical Bid" and "Financial Bid".

Quantity and Estimated amount of bid as given below:-

Sr. No.	Name of Service	Qty of CCTV System	Total Estimated Amount (Incl. GST)	EMD (%)
1	CAMC of Hickvision based CCTV Camera's at Sugar Factory, Sriganganagar	(Details given below) Make : Hickvision (Model: 2016 year)	Rs. 190500/-	1%

List of equipments/ items to be maintained under CAMC:-

S. No	DESCRIPTION	Total quantity
1	Full HD 2 Mega Pixel Veri-Focal IR Bullet Camera	26
2	2MP Full HD IP Fixed IR Bullet Camera	26
3	2MP Full HD IP PTZ Camera. Supply with Fixing of Mount and 24V AC Power Supply for IP PTZ Camera.	06
4	Rack mounted 32 channel Network Video Recorder with pre fitted/ inbuilt total 6 nos. of 4TB Surveillance Hard Disk for each NVR <u>with web based NVR Software through which recording and online view of all IP CCTV cameras can be viewed anywhere (web based application) through internet on Desktop and on smartphone as well as on LAN at Sugar Factory, Sriganganagar</u>	02
5	48" (Inch) Full HD LED Monitor / TV with HDMI Port and Cable	02
6	Point-to-point radio link supports up to 100+ Mbps real TCP/IP throughput. Works on minimum 5.8 GHz frequency, support 10/100/1000 Ethernet Port, minimum Wind Survivability 180 km/h, operating temperature -40 to 70° C	06
7	24 port 10/100/1000 mbps (gigabit) with 24 port PoE switch compatible and complete with accessories etc. as required	02
8	17U floor standing Rack to fix switch, and NVR, complete with Fan, tray, power distribution unit and locking provision.	01
9	8 port 10/100/1000 mbps (gigabit) with 8 port PoE switch complete with accessories etc. as required.	10
10	Online UPS 01 KVA with sealed	02
11	Maintenance of Cat-6 Ethernet cable in conduit from switch to switch or camera complete with connectors	2000 mtr.

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Instructions to bidders:												
1.	NIB No.	NIB No. RSGSM/CCTV CAMC/ITCELL/2020-21/										
2.	Procuring Entity	Rajasthan State Ganganagar Sugar Mills Ltd.										
3.	Subject matter of procurement &period	CAMC of CCTV Cameras for one year & extendable as per RTPP Rules 2013										
4.	Procuring Entity's address	ACP(Dy. Director), IT CELL 3 rd Floor, Nehru Sahkar Bhawan Bhawani Singh Road, Jaipur - 302006 Tel. 0141-2740475 Email ID : dgmit.rsgsm@rajasthan.gov.in & itcell.rsgsm@rajasthan.gov.in										
5.	Language of the bid	English and/ or Hindi										
6.	Documents required to be submitted along with bid	As detailed in the bid document at RSGSM Head Office in Jaipur.										
7.	Bid validity period	90 days from the date of opening of Technical bids.										
8.	Bid Security	<p>The amount of bid security shall be 1 % of estimated value of CAMC of CCTV Camera system i.e. Rs. 1905/- through demand Draft/ Banker's Cheque in the name of 'Rajasthan State Ganganagar Sugar Mills Limited' payable at Jaipur, should be submitted along with the bid</p> <p style="text-align: center;">Or</p> <p>Online deposited in RSGSM account as per the detail given below:</p> <p>1) Online payment towards bid security shall also be accepted along with the other methods mentioned in the bid. The bidders may deposit the requisite fee through NEFT/ RTGS in the following bank account of RSGSM and attach copy of the deposition slip with details (viz. name of depositor, amount with break-up, bank branch, bank transaction number, date, etc.) for verification:</p> <table><tr><td>Beneficiary Name:</td><td>Rajasthan State Ganganagar Sugar Mills Ltd., Jaipur</td></tr><tr><td>Beneficiary Account Number:</td><td>25220200001309</td></tr><tr><td>Bank Name:</td><td>Bank of Baroda</td></tr><tr><td>Branch Name:</td><td>Bais Godam, Jaipur Branch</td></tr><tr><td>IFS Code:</td><td>BARB0INDBAI</td></tr></table>	Beneficiary Name:	Rajasthan State Ganganagar Sugar Mills Ltd., Jaipur	Beneficiary Account Number:	25220200001309	Bank Name:	Bank of Baroda	Branch Name:	Bais Godam, Jaipur Branch	IFS Code:	BARB0INDBAI
Beneficiary Name:	Rajasthan State Ganganagar Sugar Mills Ltd., Jaipur											
Beneficiary Account Number:	25220200001309											
Bank Name:	Bank of Baroda											
Branch Name:	Bais Godam, Jaipur Branch											
IFS Code:	BARB0INDBAI											
9.	Downloading of bids	From Rajasthan Government's portal <i>www.sppp.rajasthan.gov.in</i> and RSGSM's website <i>rajexcise.gov.in</i>										

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10.	Submission of Bids	Bids are to be submitted offline in sealed envelope mentioning the NIB No. and Title (Separate envelop for Technical and separate envelop for Financial with rate list). Bids received after the specified time and date shall not be accepted.
11.	Opening of Technical bids	21/10/2020 on 03.00 p.m. at IT CELL, RSGSM
12.	Opening of Financial bids	To be intimated through mail/message
13.	Work Performance Security	2.5% of total value ordered
14.	Appellate authority	First: General Manager, Head Office, RSGSM, Jaipur Second: Director Incharge, RSGSM, Jaipur

I/ We _____ *(Name of the bidder)* in the capacity of *(Designation)* as bidder have read the instructions, NIB and all the terms and conditions of bid annexed hereto carefully and agree to abide by all the terms and conditions and have signed and serially numbered all the pages in token of acceptance thereof. Details of the bidding firm/company are as below:

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Bidder Details:

Name of Firm/Company/Individual : _____

Nature of firm : _____

Office Address (with pin code) : _____

: _____

Telephone Nos. : _____

Office : _____

Residence : _____

E- Mail ID : _____

Mobile : _____

Website (if any) : _____

Statuary Details

GSTN : _____

PAN : _____

Details of EMD : _____

Details of Bank Account of the Bidder

Bank Name and branch address : _____

Bank Account No : _____

Bank IFSC/MICR Code : _____

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SPECIAL TERMS & CONDITIONS

1. The Comprehensive Annual Maintenance Contract (CAMC) valid for 1 year from the date of allotment of work order. CAMC includes all the items of CCTV system and their accessories including Radio Link, AT-6, LAN, Switch, Patch Cord, I/O Box, Battery Backup, LED TV problem etc.
2. Entire CCTV system should work properly during the contract period.
3. Any failure/Faults/complaints of system should be repair within 72 working hours (other than electricity).
4. Visit/Maintenance will be held on quarterly basis and report duly signed by the Sugar Factory, Sriganganagar will be submitted in office.
5. RSGSM may ask for any help/training regarding CCTV system during CAMC period.
6. Successful bidder should provide training/ help to RSGSM Sugar factory staff if training is required by RSGSM staff.
7. Any equipment/ part/ machinery etc. item will be replaced of standard make with same make and model by the firm.
8. Preventive maintenance of all supplied/ already installed equipments:- Once in every quarter for entire duration of one year. The contract period may be extended upto 3 month, after receiving of satisfactory service report of bidder during contract period, as per RTPP Act 2013.
9. Repair / Replacement of faulty equipment:- Firm should repair/replacement the faulty equipment as and when requirement.
10. After completion of quarterly maintenance work, it should be reported to authorize person.
11. L-1 will be decided on minimum CAMC cost and necessary experience firm and procurement entity decision.
12. The bidder shall visit the sugar factory site prior to submission of bid for the purpose of understanding the CCTV setup, which is already working. Above expenditure should be borne by bidders.
13. Payment Terms:- The payment will be released on quarterly basis on submission of invoice after satisfactory completion of service & working of CCTV system is enclosed with certification of concern authority. Payment will be made on quarterly basis after submission of invoice with successfully working reports.
14. Bidder should have authorization certificate with HICKVISION without this bid will not be considered.
15. Bidder should have ISO 9001:2008 Certificate. Certificate should be enclosed.
16. Bidder should have experience of similar SITC of IP based CCTV system in any Government organization of CAMC of similar setup in any Government organization/Department/PSU's in Rajasthan, without this bidder shall be rejected.

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17. Sublet of CAMC work to other vender is strictly prohibited.
18. Bidder should provide/ maintain the IP based CCTV system in mobile view/ desktop view at Head office, RSGSM, Jaipur.
19. If bidder does not provide any document mentioned in Evaluation Criteria/ Checklist, shall be rejected.
20. Firm should not be blacklisted.
21. Firm will have to submit the rates of new items related to CCTV camera system as per Annexure-E.
22. As per Annexure-E, L-1 rates will be considered for New Items of CCTV Camera systems for rates received from all bidders for CAMC period. It should be acceptable by L-1 firm for CAMC of existing CCTV camera setup, without this bidder shall be rejected.
23. During the contract period if new items is required at new place, will have to provide by the firm on specified approved rates in CAMC Contract.
24. Installation of new CCTV camera or any hardware installed by firm should be come one year CAMC from the date of installation.
25. Rates provided by the firm for new CCTV hardware procurement inclusive of installation, testing & commissioning with IP viewing on Internet as well as mobile phones.
26. Payment of new items installed at Sugar Factory, Sriganganagar will be paid extra as per approved rates (Rates of Items should be only for HICKVISION based CCTV Camera system, other brands are not allowed).

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GENERAL TERMS & CONDITIONS OF BID

1. The bidder shall have to carefully study and understand the conditions, specifications, etc. of the bid documents. If he has any doubt about the meaning of any term, condition or specifications etc., he should refer to officer in charge and get clarification. The decision of the Company regarding interpretation of the conditions and specifications shall be final and binding on the bidders.
2. Bidder who is not registered under the GST Act prevalent in the Rajasthan state where its business is located, are not eligible for bid. The GST Registration number should invariably be quoted.
3. If a bidder imposes conditions which are in addition to or in conflict with the conditions mentioned herein, his bid may be rejected.
4. Rates quoted must be inclusive of all charges Taxes and GST shall be added at the prevailing rates. The rates quoted must be F.O.R at the directed address.
5. The bidder shall not assign or sublet his order or any part thereof to any other agency.
6. The bidder should sign at the end of each page of bid document as token of his acceptance of all the terms and conditions.
7. **Bid security (FD, order dated 13.08.2020):-**
 - i. Bid security shall be 1% as specified by the State Government of the estimated value of subject matter of procurement put to bid i.e. Rs. 190500/- including GST. Every bidder, if not exempted, participating in the procurement process shall be required to furnish the bid security as specified in the notice inviting bids.
 - ii. In lieu of bid security, a bid securing declaration shall be taken from Departments' of the State Government and Undertakings, Corporations, Autonomous bodies, Registered Societies, Cooperative Societies which are owned or controlled or managed by the State Government and Government Undertakings of the Central Government.
 - iii. Bid security instrument or cash receipt of bid security or a bid securing declaration shall necessarily accompany the sealed bid.
 - iv. Bid security of a bidder lying with the procuring entity in respect of other bids awaiting decision shall not be adjusted towards bid security for the fresh bids. The bid security originally deposited may, however, be taken into consideration in case bids are re-invited.
 - v. The bid security may be given in the form of cash by RTGS, banker's cheque or demand draft, of a scheduled bank. The bid security must remain valid thirty days beyond the original or extended validity period of the bid.
 - vi. Prior to presenting a submission, a bidder may request the procuring entity to confirm the acceptability of proposed issuer of a bid security or of a proposed confirmer, if required. The procuring entity shall respond promptly to such a request.
 - vii. The bid security of unsuccessful bidders shall be refunded soon after final acceptance of successful bid and signing of agreement and submitting performance security.
 - viii. The bid security taken from a bidder shall be forfeited in the following cases, namely:-
 - a. when the bidder withdraws or modifies its bid after opening of bids;

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- b. when the bidder does not execute the agreement, if any, after placement of supply / work order within the specified period;
 - c. when the bidder fails to commence the supply of the goods or service or execute work as per supply / work order within the time specified;
 - d. when the bidder does not deposit the performance security within specified period after the supply / work order is placed; and
 - e. if the bidder breaches any provision of code of integrity prescribed for bidders specified in the RTPP Act and Chapter VI of RTPP rules 2013.
- x. In case of the successful bidder, the amount of bid security may be adjusted in arriving at the amount of the performance security, or refunded if the successful bidder furnishes the full amount of performance security.
- xi. The procuring entity shall promptly return the bid security after the earliest of the following events, namely:-
- a) the expiry of validity of bid security;
 - b) the execution of agreement for procurement and performance security is furnished by the successful bidder;
 - c) the cancellation of the procurement process; or
 - d) the withdrawal of bid prior to the deadline for presenting bids, unless the bidding documents stipulate that no such withdrawal is permitted.

8. **Performance security (FD, order dated 13.08.2020):-**

- a) Performance security shall be solicited from all successful bidders except the departments of the State Government and undertakings, corporations, autonomous bodies, registered societies, co-operative societies which are owned or controlled or managed by the State Government and undertakings of the Central Government. However, a performance security declaration shall be taken from them. The State Government may relax the provision of performance security in particular procurement or any class of procurement.
 - b) The amount of performance security shall be five percent (2.5%), of the amount of supply order in case of procurement of goods/product and services.
 - c) If the firm fails to fulfill the service requirements, the organization may forfeit the performance Security.
9. In the event of breach of the contract at any time on the part of the contractor/ bidder, the contract may be terminated summarily by the General Manager of the Company with such conditions as may be deemed fit.
10. All legal proceedings, arising out of this contract shall be subject to the jurisdiction of the courts situated at Jaipur city only.
11. In case of any dispute arising out of any matter related to the bid/contract/ agreement, the matter will be referred to Sole Arbitrator appointed by Director In charge, RSGSM whose decision shall be final and binding on both the parties. The place of arbitration shall be Jaipur. The fees and other expenses of the arbitrator shall be borne by both parties equally.
12. If the bidder resiles from his offer or offers new terms after opening of the bid, his Bid Security is liable to be forfeited.
13. **Procuring entity's right to accept or reject any or all bids-** The Procuring entity reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids at any time prior to award of contract, without thereby incurring any liability to the bidders. Reasons for doing so shall be recorded in writing.

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14. **Comprehensive Annual Maintenance Services and operations**

- a) Comprehensive Annual Maintenance Services (C.A.M.C.) will be provided by the successful bidder.
- b) Bidders shall ensure 99% uptime and shall be responsible for the complete maintenance and support for all the items supplied, day-to-day operations and management.
- c) This involves comprehensive maintenance, troubleshooting and repair of all IT hardware covered under the contract, including replacement of parts, modules, sub-modules, assemblies, sub-assemblies, spares etc. as may be required to make the system operational.
- d) This will include all kind of breakdown maintenance and preventive maintenance.
- e) The breakdown could be for any reason. The hardware supplied by the vender shall be under comprehensive on-site warranty of One year from the date of issue of PO.
- f) The services to be offered as part of Comprehensive Annual Maintenance Services are as under:-
 - a. The Bidder will provide on-site maintenance for infrastructure that shall be supplied and installed under this tender during warranty and C.A.M.C. period.
 - b. Scope of points in this section is towards all items supplied, installed, tested, integrated and commissioned by the Bidder as part of this bid. Bidder has to ensure that all these equipments integrate and function as per the requirements of RSGSM.
 - c. Overall maintenance of equipments/ items available for CCTV Cameras.
 - d. Performance Tuning and ensuring resilient performance of the equipments supplied.
 - e. Checking network status and taking remedial action in case of problems.
 - f. Resolving issues with RSGSM installations.

15. **Preventive Maintenance Services :-** This activity shall be carried out at least once in every quarter in addition to the normal maintenance required and sub activities are detailed as below :-

- a. Check for loose contacts in the cables & connections.
- b. Extract the log reports, study, draw logical conclusions, do fixes and then submit the final report to RSGSM.
- c. Conduct preventive maintenance (including inspection, testing, satisfactory execution of diagnostic and necessary repairing of the equipment)
- d. Cleaning and removal of dust and dirt from the interior and exterior of the equipment.

16. **Penalty Clause :-**

- a. Firm shall provide preventive maintenance on quarterly basis on the fixed days.
- b. Firm shall attend and rectify the complaint calls within 72 hours. Complaint calls could be made using any of the following modes of communication – phone/ fax/ letter/ E-mail/ website or in person. Firm shall provide a complaint number and approximate time for attending the call.
- c. Firm shall ensure minimum uptime 99% Firm shall provide a standby system of similar configuration when the fault is not rectifiable within 4 working days or machine is to taken out of site for any such repair.
- d. All the spares and replaced item (covered under CAMC or not covered under CAMC) shall be of the best quality, to the specification, trade mark laid down for them and in strict accordance with the approved standard samples. The supplies

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shall be of the very best quality and description obtainable in India. The decision of the accepting authority shall be final as to the quality of the spares and shall be binding upon the Firm and in case any of the articles supplied not being approved and thus shall be liable to be rejected or replaced and any expense or loss caused to the firm as a result of rejection or replacement of spares shall be entirely at the account of the Firm.

- e. In case spares other than of the approved quality, make or size are supplied they shall be rejected and will have to be replaced within a reasonable time by the Firm without extra cost. If due to exigencies of public work or public interest such replacement is not possible, the prices of such articles will be reduced suitably. The prices fixed by the intending officer shall be final.
- f. The concerning officer will provide all proper power source and other environmental conditions as felt necessary for equipment, however it is Firms responsibility to ensure that the conditions are to their satisfaction before executing the contract.
- g. Firm shall record its recommendations on customer call/service slip as well as in maintenance register. Similarly concerning officer in-charge shall also record his remarks both on customer call/service slip and maintenance register. The two records should be signed by the respective representatives.
- h. The contract of maintenance can be repudiated at any time if the maintenance is not done of the satisfaction of the intending officer.
- i. When the firm is unable to provide the maintenance service within the specified period, the intending officer shall be entitled to get the maintenance services from elsewhere without noticed to the firm, but on his(i.e. firm) account and risk, the maintenance or any spare parts thereof which the Firm has failed to provide or if not available, the best and nearest available substitute thereof is to cancel the contract, and the Firm shall be liable for any, loss or damage which the intending officer may sustain by reason of such failure on the part of the Firm. But the Firm shall not be entitled to any gain on such maintenance service made against default. The recovery of such loss or damage shall be made from any sums occurring to the Firm under this or any other contract with the Company. If recovery is not possible from the bill and the Firm fails to pay the loss or damage within one month, the recovery shall be made under the Rajasthan Public Demands Recovery Act 1952 or any other law for the time being in force. While making the risk maintenance the intending officer may exercise his own discretion and if possible resort to limited tender system issuing short-term notice irrespective of the valuation of the work order. In all cases when orders are canceled due to non maintenance of supply of spares these will be treated as a breach of contract and the intending officer shall take action accordingly.
- j. No advance payment shall be made. Payment shall be due and payable by the RSGSM, Head office on quarterly basis only when a certificate of satisfactory performance is recorded by the concerning officer after verifying the call reports.
- k. If the Firm fails to provide the maintenance services within the period specified, the intending officer may at his discretion, recover from the Firm as liquidated damages (LD) and not by way of penalty a sum equal to the following percentage of the amount as stated below:-
- l. Rs. 500 /- +GST per non working items like camera/NVR/Radio Link/ PoE Switch/ LED TV for failure in providing preventive maintenance on time.
- m. Rs. 1000/- +GST per day for delay in attending the calls for corrective maintenance as per time schedule specified or machine is down for more than 7 days (even if standby system is provided).

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- n. All legal proceeding if necessary arises to institute may by any of the parties shall have to be lodged in courts situated in Jaipur (Rajasthan) and not elsewhere.
- 18. This bid document is being issued in accordance to provisions of RTPP Act, 2012 and RTPP Rules, 2013 and if there is any contradiction between the provisions of the said Act/ rules and the bid document, the firm shall prevail.
- 19. The bidder who fails to submit the original DD/SC/Online Receipt towards Tender Fee, EMD within the stipulated time shall be rejected out – neither any postal delay will be entertained.
- 20. **Additional Conditions of Contract:** Correction of arithmetical errors Provided that a bid is substantially responsive, the procuring entity will correct arithmetical errors during evaluation of bids on the following basis:
 - i. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected, unless in the opinion of the Procuring Entity there is an obvious misplacement of the decimal point in the unit price, in which case the total price as quoted shall govern and the unit price shall be corrected;
 - ii. If there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and
 - iii. If there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (i) and (ii) above.

If the bidder that submitted the lowest evaluated bid does not accept the correction of errors, its bid shall be disqualified and its bid security shall be forfeited or its bid securing declaration shall be executed.
- 21. The bidder should sign all the pages of the bid document including NIB and attach them with the terms.

Annexure A : Compliance with the Code of Integrity and No Conflict of Interest

Any person participating in a procurement process shall -

- (a) not offer any bribe, reward or gift or any material benefit either directly or indirectly in exchange for an unfair advantage in procurement process or to otherwise influence the procurement process;
- (b) not misrepresent or omit that misleads or attempts to mislead so as to obtain a financial or other benefit or avoid an obligation;
- (c) not indulge in any collusion, Bid rigging or anti-competitive behavior to impair the transparency, fairness and progress of the procurement process;
- (d) not misuse any information shared between the procuring Entity and the Bidders with an intent to gain unfair advantage in the procurement process;
- (e) not indulge in any coercion including impairing or harming or threatening to do the same, directly or indirectly, to any party or to its property to influence the procurement process;
- (f) not obstruct any investigation or audit of a procurement process;
- (g) disclose conflict of interest, if any; and
- (h) disclose any previous transgressions with any Entity in India or any other country during the last three years or any debarment by any other procuring entity.

Conflict of Interest:-

The Bidder participating in a bidding process must not have a Conflict of Interest.

A Conflict of Interest is considered to be a situation in which a party has interests that could improperly influence that party's performance of official duties or responsibilities, contractual obligations, or compliance with applicable laws and regulations.

i. A Bidder may be considered to be in Conflict of Interest with one or more parties in a bidding process if, including but not limited to:

- a. have controlling partners/ shareholders in common; or
- b. receive or have received any direct or indirect subsidy from any of them; or
- c. have the same legal representative for purposes of the Bid; or
- d. have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about or influence on the Bid of another Bidder, or influence the decisions of the Procuring Entity regarding the bidding process; or
- e. the Bidder participates in more than one Bid in a bidding process. Participation by a Bidder in more than one Bid will result in the disqualification of all Bids in which the Bidder is involved. However, this does not limit the inclusion of the same subcontractor, not otherwise participating as a Bidder, in more than one Bid; or
- f. the Bidder or any of its affiliates participated as a consultant in the preparation of the design or technical specifications of the Goods, Works or Services that are the subject of the Bid; or
- g. Bidder or any of its affiliates has been hired (or is proposed to be hired) by the Procuring Entity as engineer-in-charge/ consultant for the contract.

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Annexure B : Declaration by the Bidder regarding Qualifications

Declaration by the Bidder

In relation to my/our Bid submitted to for procurement of in response to their Notice Inviting Bids No..... Dated..... I/we hereby declare under Section 7 of Rajasthan Transparency in Public Procurement Act, 2012, that:

1. I/we possess the necessary professional, technical, financial and managerial resources and competence required by the Bidding Document issued by the Procuring Entity;
2. I/we have fulfilled my/our obligation to pay such of the taxes payable to the Union and the State Government or any local authority as specified in the Bidding Document;
3. I/we are not insolvent, in receivership, bankrupt or being wound up, not have my/our affairs administered by a court or a judicial officer, not have my/our business activities suspended and not the subject of legal proceedings for any of the foregoing reasons;
4. I/we do not have, and our directors and officers not have, been convicted of any criminal offence related to my/our professional conduct or the making of false statements or misrepresentations as to my/our qualifications to enter into a procurement contract within a period of three years preceding the commencement of this procurement process, or not have been otherwise disqualified pursuant to debarment proceedings;
5. I/we do not have a conflict of interest as specified in the Act, Rules and the Bidding Document, which materially affects fair competition;

Date:

Signature of bidder

Place:

Name :

Designation:

Address:

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Annexure C : Grievance Redressal during Procurement Process

The designation and address of the First Appellate Authority is _____

The designation and address of the Second Appellate Authority is _____

(1) Filing an appeal

If any Bidder or prospective bidder is aggrieved that any decision, action or omission of the Procuring Entity is in contravention to the provisions of the Act or the Rules or the Guidelines issued thereunder, he may file an appeal to First Appellate Authority, as specified in the Bidding Document within a period of ten days from the date of such decision or action, omission, as the case may be, clearly giving the specific ground or grounds on which he feels aggrieved:

Provided that after the declaration of a Bidder as successful the appeal may be filed only by a Bidder who has participated in procurement proceedings:

Provided further that in case a Procuring Entity evaluates the Technical Bids before the opening of the Financial Bids, an appeal related to the matter of Financial Bids may be filed only by a Bidder whose Technical Bid is found to be acceptable.

- (2) The officer to whom an appeal is filed under para (1) shall deal with the appeal as expeditiously as possible and shall endeavour to dispose it of within thirty days from the date of the appeal.
- (3) If the officer designated under para (1) fails to dispose of the appeal filed within the period specified in para (2), or if the Bidder or prospective bidder or the Procuring Entity is aggrieved by the order passed by the First Appellate Authority, the Bidder or prospective bidder or the Procuring Entity, as the case may be, may file a second appeal to Second Appellate Authority specified in the Bidding Document in this behalf within fifteen days from the expiry of the period specified in para (2) or of the date of receipt of the order passed by the First Appellate Authority, as the case may be.

(4) Appeal not to lie in certain cases

No appeal shall lie against any decision of the Procuring Entity relating to the following matters, namely:-

- (a) determination of need of procurement;
- (b) provisions limiting participation of Bidders in the Bid process;
- (c) the decision of whether or not to enter into negotiations;
- (d) cancellation of a procurement process;
- (e) applicability of the provisions of confidentiality.

(5) Form of Appeal

- (a) An appeal under para (1) or (3) above shall be in the annexed Form along with as many copies as there are respondents in the appeal.
- (b) Every appeal shall be accompanied by an order appealed against, if any, affidavit verifying the facts stated in the appeal and proof of payment of fee.

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- (c) Every appeal may be presented to First Appellate Authority or Second Appellate Authority, as the case may be, in person or through registered post or authorised representative.

(6) Fee for filing appeal

- (a) Fee for first appeal shall be rupees two thousand five hundred and for second appeal shall be rupees ten thousand, which shall be non-refundable.
- (b) The fee shall be paid in the form of bank demand draft or banker's cheque of a Scheduled Bank in India payable in the name of Appellate Authority concerned.

(7) Procedure for disposal of appeal

- (a) The First Appellate Authority or Second Appellate Authority, as the case may be, upon filing of appeal, shall issue notice accompanied by copy of appeal, affidavit and documents, if any, to the respondents and fix date of hearing.
- (b) On the date fixed for hearing, the First Appellate Authority or Second Appellate Authority, as the case may be, shall,-
 - (i) hear all the parties to appeal present before him; and
 - (ii) peruse or inspect documents, relevant records or copies thereof relating to the matter.
- (c) After hearing the parties, perusal or inspection of documents and relevant records or copies thereof relating to the matter, the Appellate Authority concerned shall pass an order in writing and provide the copy of order to the parties to appeal free of cost.
- (d) The order passed under sub-clause (c) above shall also be placed on the State Public Procurement Portal.

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RAJASTHAN STATE GANGANAGAR SUGAR MILLS LIMITED

FORM No. 1
[See rule 83]

Memorandum of Appeal under the Rajasthan Transparency in Public Procurement Act, 2012

Appeal Noof

Before the (First / Second Appellate Authority)

1. Particulars of appellant:

(i) Name of the appellant:

(ii) Official address, if any:

(iii) Residential address:

2. Name and address of the respondent(s):

(i)

(ii)

(iii)

3. Number and date of the order appealed against and name and designation of the officer / authority who passed the order (enclose copy), or a statement of a decision, action or omission of the Procuring Entity in contravention to the provisions of the Act by which the appellant is aggrieved:

4. If the Appellant proposes to be represented by a representative, the name and postal address of the representative:

5. Number of affidavits and documents enclosed with the appeal:

6. Grounds of appeal:

.....
.....
..... (Supported by an affidavit)

7. Prayer:

.....
.....

Place

Date

Appellant's Signature

Doc1

RAJASTHAN STATE GANGANAGAR SUGAR MILLS LIMITED

Annexure D : Additional Conditions of Contract

1. **Correction of arithmetical errors**

Provided that a Financial Bid is substantially responsive, the Procuring Entity will correct arithmetical errors during evaluation of Financial Bids on the following basis:

- i. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected, unless in the opinion of the Procuring Entity there is an obvious misplacement of the decimal point in the unit price, in which case the total price as quoted shall govern and the unit price shall be corrected;
- ii. If there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and
- iii. If there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (i) and (ii) above.

If the Bidder that submitted the lowest evaluated Bid does not accept the correction of errors, its Bid shall be disqualified and its Bid Security shall be forfeited or its Bid Securing Declaration shall be executed.

2. **Procuring Entity's Right to Vary Quantities**

- i. If the Procuring Entity does not procure any subject matter of procurement or procures less than the quantity specified in the Bidding Document due to change in circumstances, the Bidder shall not be entitled for any claim or compensation except otherwise provided in the Conditions of Contract.
- ii. In case of procurement of Goods or services, additional quantity may be procured by placing a repeat order on the rates and conditions of the original order. However, the additional quantity shall not be more than 50% of the value of Goods of the original contract and shall be within one month from the date of expiry of last supply. If the Supplier fails to do so, the Procuring Entity shall be free to arrange for the balance supply by limited Bidding or otherwise and the extra cost incurred shall be recovered from the Supplier.

3. **Dividing quantities among more than one Bidder at the time of award (In case of procurement of Goods):** Dividing quantities among more than one bidder at the time of award- As a general rule all the quantities of the subject matter of procurement shall be procured from the bidder, whose bid is accepted. However, when it is considered that the quantity of the subject matter of procurement to be procured is very large and it may not be in the capacity of the bidder, whose bid is accepted, to deliver the entire quantity or when it is considered that the subject matter of procurement to be procured is of critical and vital nature, in such cases, the quantity may be divided between the bidder, whose bid is accepted and the second lowest bidder or even more bidders in that order, in a fair, transparent and equitable manner at the rates of the bidder, whose bid is accepted if such condition is specified in the bidding documents. Counter offer to first lowest bidder (L1), in order to arrive at an acceptable price, shall amount to negotiation. However, any counter offer thereafter to second lowest bidder (L2), third lowest bidder (L3) etc., (at the rates accepted by L1) in case of splitting of quantities, as pre- disclosed in the bidding documents, shall not be deemed to be a negotiation.

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BIDDERS EVALUATION CRETERIA (CHECKLIST ENCLOSED)

S. No.	Necessary documents & Requirements	Compliance/ Mentioned (Details mention)	Certificate enclosed at page
01.	Firm Registration Number (Copy enclosed)		
02.	PAN No. (Copy enclosed)		
03.	GST No. (Copy enclosed)		
04.	EMD Fee (Rs.) enclosed (DD/Banker Cheque/ NEFT/ RTGS)		
05.	Copy of firms ISO Certificate 9001:2008 enclosed		
06.	Bidders Authorization certificate of HICKVISION enclosed		
07.	Experience letter of IP Based CCTV Camera (copy enclosed)		
08.	Name of the firm and experience with amount (copy enclosed)		
09.	Government Organization's/ Department/ PSU's CAMC of similar setup (copy enclosed) (work order)		
10.	Name of Department and CAMC year (copy enclosed)		
11.	Any other (if)		

Place : _____

Date : _____

RAJASTHAN STATE GANGANAGAR SUGAR MILLS LIMITED

(Sealed in separate Envelop for financial bid)

FINANCIAL BID

(RATES OFFERED BY BIDDER WITH AVAILABLE ITEMS)

Bid Inviting Authority: A.C.P (Dy. Director), ITCELL, RSGSM Ltd.
Name of Work/Item: CAMC of CCTV Camera installed at Sugar Factory, Sriganganagar for one year & extendable as per RTPP Rules 2013
Bid No.: RSGSM/CCTV CAMC/ITCELL/2020-21/
Bidder Name:
Bidder Address:

S. No.	DESCRIPTION of ITEMS for IP Based CCTV Camera System	Basic Unit Rate Including all charges but excluding GST (in Rs.)	GST (in Rs.)	Total rate including GST F.O.R. in Rs.	Total quantity	Total Amount
1.	2.	3.	4	5 (3+4)	6	7 (5*6)
1	CAMC of Full HD 2 Mega Pixel Veri-Focal IR Bullet Camera as per attached specifications				26	
2	CAMC of 2MP Full HD IP Fixed IR Bullet Camera as per attached specifications				22	
3	CAMC of 2MP Full HD IP PTZ Camera as per attached specifications. Supply with Fixing of Mount and 24V AC Power Supply for IP PTZ Camera.				06	
4	CAMC of Rack mounted 32 channel Network Video Recorder as per attached specifications with pre fitted/ inbuilt total 6 nos. of 4TB Surveillance Hard Disk for each NVR <u>with web based NVR Software through which recording and online view of all IP CCTV cameras can be viewed anywhere (web based application) through internet on Desktop and on smartphone as well as on LAN at Sugar Factory, 23 F, Tehsil Sri Karanpur Sri Ganganagar.</u>				02	
5	CAMC of 48" Full HD LED Monitor / TV with HDMI Port and Cable				02	
6	CAMC of point-to-point radio link supports up to 100+ Mbps real TCP/IP throughput. Works on minimum 5.8 GHz frequency, support 10/100/1000 Ethernet Port, minimum Wind Survivability 180 km/h, operating temperature -40 to 70° C				06	
7	CAMC of 24 port 10/100/1000 mbps (gigabit) with 24 port PoE switch compatible and complete with accessories etc. as required				02	

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8	CAMC of 17U floor standing Rack to fix switch, and NVR, complete with Fan, tray, power distribution unit and locking provision.				01	
9	CAMC of 8 port 10/100/1000 mbps (gigabit) with 8 port PoE switch complete with accessories etc. as required.				10	
10	CAMC of Online UPS 01 KVA with sealed				02	
11	CAMC of Maintenance of Cat-6 Ethernet cable in conduit from switch to switch or camera complete with connectors				2000 mtr.	
TOTAL AMOUNT (in Figures)						
Total Amount in Words :						

Note:- All cutting/ overwriting should be attested.

Date: _____

Place: _____

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Annexure-"E"

RATE LIST of CCTV Camera System
(RATES WILL BE FIRM DURING CAMC PERIOD)

(Sealed with Financial Bid envelop)

Bid Inviting Authority: A.C.P (Dy. Director), ITCELL, RSGSM Ltd.
Name of Work/Item: Rate offered by bidder if New IP Camera or Hardware required of New places at Sugar Factory, Sriganganagar
Bid No.: RSGSM/CCTV CAMC/ITCELL/2020-21/
Bidder Name:
Bidder Address:

S. No.	DESCRIPTION of ITEMS for IP Based CCTV Camera System	Basic Unit Rate Including all charges but excluding GST (in Rs.)	GST (in Rs.)	Total rate including GST F.O.R. in Rs.
1	Full HD 2 Mega Pixel Veri-Focal IR Bullet Camera as per with latest configurations/ Specification			
2	2MP Full HD IP Fixed IR Bullet Camera with latest configurations/ Specification			
3	2MP Full HD IP PTZ Camera with latest configurations/ Specification. Supply with Fixing of Mount and 24V AC Power Supply for IP PTZ Camera.			
4	Rack mounted 8/16/32 channel Network Video Recorder as per attached specifications with pre fitted/ inbuilt total 2 nos. of 4TB Surveillance Hard Disk for each NVR <u>with web based NVR Software through which recording and online view of all IP CCTV cameras can be viewed anywhere (web based application) through internet on Desktop and on smartphone as well as on LAN at Sugar Factory, 23 F, Tehsil Sri Karanpur Sri Ganganagar.</u>	8 Ch.-		
		16 Ch.-		
		32 Ch.-		
5	Point-to-point radio link supports up to 100+ Mbps real TCP/IP throughput. Works on minimum 5.8 GHz frequency, support 10/100/1000 Ethernet Port, minimum Wind Survivability 180 km/h, operating temperature -40 to 70° C			
6	8/16/24 port 10/100/1000 mbps (gigabit) with 24 port PoE switch compatible and complete with accessories etc. as required	8 Port -		
		16 Port-		
		32 Port-		
7	Cat-6 Ethernet cable in conduit from switch to switch or camera complete with connectors, including conducting and Casing/Piping (Rate per mtr.)			